

I urge you to see that the video relay service has provided me the functional equivalency with telephone system for past two years. My younger children who are 7 years, 5 years, and 4 years, have been using Video Relay Service without any typing skill. Using tty device requires the typing skill before anyone could make a call through this such device. Lately, I have seen the significant decreased on the availablity of video relay service and had caused some problems for myself and my family. Again Please do anything within your power to see that FCC would increase the rate for the video relay service and the providers of video relay service could increase the hours and days of the service for American citizen like myself.